



1776 K STREET NW
WASHINGTON, DC 20006
PHONE 202.719.7000
FAX 202.719.7049

7925 JONES BRANCH DRIVE
MCLEAN, VA 22102
PHONE 703.905.2800
FAX 703.905.2820

www.wileyrein.com

WC Docket No. 13-298

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Edgar Class
202.719.7504
eclass@wileyrein.com

November 7, 2013

FCC-Competition Policy Division

ACCEPTED/FILED

NOV - 7 2013

Federal Communications Commission
Office of the Secretary

BY HAND DELIVERY

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, S.W.
Room TW-A325
Washington, D.C. 20554

Attention: Wireline Competition Bureau

**RE: Section 63.71 Application of Puerto Rico Telephone Company, Inc.
d/b/a Claro**

Dear Ms. Dortch:

On behalf of Puerto Rico Telephone Company, Inc. d/b/a Claro ("PRTC") and pursuant to Section 63.71 of the Commission's rules, 47 C.F.R. § 63.71, enclosed please find an original and four copies of PRTC's Section 63.71 Application for the discontinuance of a domestic telecommunications service.

Please contact the undersigned should you have any questions concerning this filing.

Respectfully Submitted,

Edgar Class
Counsel to Puerto Rico Telephone Company, Inc.

Enclosures

cc: Rodney McDonald (via email)



Regulatory Affairs Department
Office of the Director

November 6, 2013

ACCEPTED/FILED

NOV - 7 2013

VIA HAND DELIVERY

Federal Communications Commission
Office of the Secretary

Ms. Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, DC 20554

ATT: Wireline Competition Bureau

Re: Section 63.71 Application of Puerto Rico Telephone Company, Inc. d/b/a Claro

Dear Ms. Dortch:

Puerto Rico Telephone Company, Inc. d/b/a Claro ("PRTC") submits this application under Section 214 of the Communications Act of 1934, as amended, and Section 63.71 of the Commission's rules seeking authorization to discontinue provision of its PhoneMax service in Puerto Rico. As Sections 63.71(a) and (b) of the Commission's rules require, PRTC provides the following information:

1. Name and Address of Carrier (47 C.F.R. §§ 63.71(a)(1), (b)(2)):

Puerto Rico Telephone Company, Inc. d/b/a Claro
1515 FD Roosevelt Avenue
10th Floor
Guaynabo, PR 00969

2. Date of Planned Service Discontinuance (47 C.F.R. §§ 63.71(a)(2), (b)(2)):

Subject to the Commission's authorization, PRTC will discontinue its PhoneMax service on January 31, 2014. PRTC will work to transition customers' PhoneMax service to alternative services.

3. Points of Geographic Areas of Service Affected (47 C.F.R. §§ 63.71(a)(3), (b)(2)):

Subject to the Commission's authorization, PRTC will discontinue this service in all of its service areas in Puerto Rico.

Ms. Marlene H. Dortch
November 6, 2013

4. Brief Description of Type of Service Affected (47 C.F.R. §§ 63.71(a)(4), (b)(2)):

PhoneMax is a voice over Internet Protocol (VoIP) fixed service that allows its DMAX DSL customers to make telephone calls using an Internet connection. In the course of rationalizing its product portfolio and minimizing duplicative offerings, PRTC will discontinue its provision of this service. Customers will face no impairment from this change. PRTC will continue to offer a wide range of alternative voice services from which to choose, including traditional wireline voice services and wireless voice services. In addition, the market for voice services in Puerto Rico remains highly competitive and several other carriers offer a variety of comparable voice services. Consequently, the public convenience and necessity will not be impaired by this discontinuance.

5. Brief Description of the Dates and Methods of Notice to All Affected Customers (47 C.F.R. § 63.71 (b)(3)):

PRTC notified all affected customers of its planned discontinuance of the PhoneMax service by letters sent via first class U.S. Mail on or before October 10, 2010. A sample copy of the notice to customers is appended hereto. Furthermore, in accordance with Section 63.71(a) of the Commission's rules, a copy of this application is being mailed to the Governor of Puerto Rico, the Puerto Rico Telecommunications Regulatory Board, and the Special Assistant for Telecommunications to the Secretary of Defense.

6. Regulatory Classification of Carrier (47 C.F.R. § 63.71(b)(4)):

PRTC is considered non-dominant with respect to the service to be discontinued.

For the reasons stated above, PRTC respectfully requests that the Commission approve this application.

Respectfully submitted,

Puerto Rico Telephone Company, Inc. d/b/a Claro



Walter Arroyo Carrasquillo
Director Regulatory Affairs Department
Puerto Rico Telephone Company, Inc. d/b/a Claro

Enclosure

- c Hon. Alejandro García Padilla, Governor of Puerto Rico
Javier Rúa Jovet, Esq., President, Puerto Rico Telecommunications Regulatory Board
Secretary of Defense, Special Assistant for Telecommunications

October 10, 2013

Customer Name
Address

Dear Customer:

Please be advised that effective Thursday, November 7, 2013, Puerto Rico Telephone Company, Inc. h/n/c Claro will discontinue its provision of the PhoneMax service, as part of its products, in the island of Puerto Rico. PhoneMax is a service that uses VoIP technology for the provision of voice service via high speed Internet. The service is mobile and is accessible through a web page. It provides functionalities and services that are available in a regular telephone service.

The Federal Communications Commission will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to:

Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, D.C. 20554, and include in your comments a reference to the Section 63.71 Application of Puerto Rico Telephone Company, Inc. h/n/c Claro.

Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

In order to better serve you, Claro has designed alternatives that would maximize your experience in communications for your residence. We urge you to contact a service representative before the aforementioned date, dialing 787-522-3413, Monday to Friday, from 8:00 a.m. to 8:00 p.m. When you contact the service representative, please mention that you received this letter.

Claro is grateful for the confidence that you have deposited upon us. We reiterate our disposition to continue providing you with the quality of service you deserve in our telecommunications products. For more information regarding our tariffs, terms and conditions of service, please access www.clarotodo.com.

Sincerely,

Claro Service Representative